



**Chief Executive Officer
Gary Stevenson**

City Governance

Executive Support to Mayor, CEO & Councillors
Critical Projects Management
Corporate Communications
Internal Audit

**Corporate Services
(rockyCORP)
Deputy CEO & Director
Bradley Duke**

ADMINISTRATIVE SERVICES
Directorate
Corporate Support
Council & Committee Administration
Risk Management & Insurance
Contract Management - CBD Security and CCTV
Customer Service Centre
(incl Call Centre)
Corporate Policy & Legislative compliance
(including Local Laws)
Corporate & Operational Planning
(organisational performance)
Special Projects (eg election management)
INFORMATION SERVICES
IT Help Desk
Systems Development
Corporate Systems Support & Administration
PABX and Telecommunications *(incl mobile phone procurement)*
Networks Services
Business Systems
IT Project Management
Asset Management
Web Development
Spatial Land Information Services
Records Management
Special Projects
HUMAN RESOURCES
HR Advice and Information
Staffing
Corporate HR policy development
Corporate Training & Development
Organisational Change & Learning
Industrial Relations *(incl Enterprise Bargaining)*
Employee Relations and Assistant Programs
WORKPLACE HEALTH & SAFETY
Training and Development
Systems Development
SAFEPLAN and organisational monitoring
Regulation and compliance

**Financial Services
Director
Ross Cheesman**

Rates
Creditors/Debtors
Cash Management
Financial/Management Accounting
Debt Management
Payroll
Property Services
- Commercial Developments
- Conveyancing
- Lease/Rental Administration
Financial & Strategic Planning
Forward Budgets

**Airport
General Manager
David Blackwell**

Operations
Development
Regulatory Compliance
Aviation Safety/Security
Financial Management
Facilities & Asset Management
Commercial & Property Development

**Environmental Services
Director
Gavin Steele**

PLANNING & DEVELOPMENT
Subdivision
Operational Works
Strategic Planning
Statutory Planning
BUILDING SERVICES
Regulatory Building
Building Certification
Plumbing & Drainage
HEALTH SERVICES
Public Health
Environmental Protection
Immunisation
Regional Mosquito Control
Development
WASTE & REGULATORY SERVICES
Waste Collection
Recycling
Landfill
Street Cleaning
City Hall Cleaning
Animal Control
Vector Control
Declared Plant Control
Local Laws Enforcement
DISASTER MANAGEMENT
CITIES FOR CLIMATE PROTECTION

**Community & Cultural Development
Director
Tom Upton**

DIRECTORATE
Corporate Sponsorship
Major Projects
Multicultural Projects
COIN Initiative
ARTS SERVICES
Public Programs
Community Cultural Development
RADF
Art Gallery & Arts Services
Walker Reid Centre
COMMUNITY INFORMATION & PLANNING
Social Planning
Community Projects
Community Grants Scheme
Libraries, Aged Care, Child Care
Native Title
Cultural Heritage
Community Development
Disability Access
Youth Council & Projects
ROCKHAMPTON VENUES & EVENTS
Specialist Advice
Productions
Programs
Performing Arts Community
Events
Event Booking & Co-ordination for Major Council events
HERITAGE SERVICES
Collection Management
Heritage Advice & Policy
Development
Heritage Village
Archer Park
Customs House
Museum Resource Centre

**Parks, Sport & Recreation
Director
Tom Wyatt**

ADMINISTRATION
Sport & Recreation
Caravan Park
Parks Development & Planning
Rockhampton City Games
Rockhampton Garden Competition
Children's Tree Planting Project
Swimming Pools
Zoo
HORTICULTURE
Botanic Gardens
Kershaw Gardens
Education Programs
Horticultural Advice
Nursery
Marketing/Promotion
Tree Planting
PARKS MAINTENANCE & CONSTRUCTION
Waterways
Sporting Fields Maintenance
Parks Maintenance
Reserves and Roadsides
Playground Maintenance
Parks Development
Parks Irrigation
Horticulture Maintenance
CEMETERIES
Memorial Gardens
North Rockhampton Cemetery
South Rockhampton Cemetery
SHOWGROUNDS
Operations & Management
Redevelopment
Event Management
Rockhampton Show

**Fitzroy River Water
General Manager
Neil Hanschen**

STRATEGIC PLANNING
ASSETS & ENVIRONMENT
Strategic Planning
Asset Management
Environmental Planning
Network Planning
Asset and Environmental Management
Network Analysis and Planning
Detailed Construction Design
Development and Continuous Update of Strategic Asset Management Plan
Total Management Plan
Environmental Management Plan
Risk Assessment and Management
COMMERCIAL
Administration
Financial Management
Water Meters
Stores
BUSINESS SUPPORT SERVICES
Human Resources
Quality & Safety
Workplace Relations
Marketing & Promotions
Water Conservation & Education
PROCESS
Raw Water Storage
Barrage Operation and Maintenance
Water Treatment Operation and Maintenance
Supply of Treated Water
Monitoring of Raw & Treated Water
Collection, Treatment & Disposal of Wastewater
Wastewater Treatment
Effluent Re-use
Discharge Licence Compliance Monitoring
RETICULATION
Water Maintenance
Strategic Water Repairs
Wastewater Maintenance
Strategic Wastewater Repairs
Camera Investigations
Water Mains and Services Replacement Program
Valve/Hydrant Program
Meter Repairs, Replacements and Audits
Manhole Raising Program
Combined Line Replacement Program
Infiltration and Inflow Program
CAPITAL
Tender and Quotation Specification
Contract Administration and Management
Project Management

**Works Services
Director
Martin Crow**

DIRECTORATE
Business Systems Support
ADMINISTRATION & SUPPLY
Administration & Purchasing
Stores
PLANNING & DESIGN
Road & Drainage Infrastructure
Planning
Asset Management
Design
Survey
CONSTRUCTION AND MAINTENANCE
Roadworks
Drainage
Traffic Management
External Works
FLEET AND WORKSHOP
Fleet Management
Depot Maintenance
Electrical Services
Fitting & Fabrication Services
Mechanics Shop